RENTAL COMPANIES

Maximizing Your Recovery. Minimizing Your Effort.



CLAIMS AND RECOVERY SOLUTIONS

With decades of industry experience, Viking helps rental car companies and franchise operators recover more from damage claims, tolls, rental charges, and related balances, without adding internal burden to your team.

- **Higher recovery rates** than in-house teams or current vendors
- **Expertise** in complex & disputed cases
- **Faster** claim resolution & improved cash flow

- Brand protection supported by **98.9%** customer satisfaction
- **Advanced technology & tools:**
  Email & text communications
  Advanced skip tracing capabilities

- Strict **adherence** to regulatory standards
- **Fully licensed** to collect in all 50 states and territories
- Rental charge & chargeback collections
- **Second-look** claims review & recovery

VIKING
CLIENT SERVICES

VIKING IS YOUR SINGLE-SOURCE PARTNER for claims management, from first notice of loss and adjustment through billing and collections. **Contact us to discuss a claims and recovery solution built for rental car operators.**

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